



EUROPEAN UNION

Delegation of the European Union to Bosnia and Herzegovina

Clarification No. 2 to the Tender Dossier

Tender title: Upgrade of the existing Migration Information System, Bosnia and Herzegovina

Tender no.: EC/BiH/TEN/19/021

Publication ref.: EuropeAid/140731/DH/SUP/BA

Question 1: Item 1.20. PtP Links - Is it acceptable for devices to have a throughput of minimum 250 Mbps capacity, net aggregate and can present upgrade capabilities to a minimum capacity of 400 Mbps, net aggregate”?

Answer 1:

Devices must be delivered with a minimum of 250 Mbps capacity, net aggregate and include the option to be upgraded to min. 400 Mbps, net aggregate.

Question 2: Item 1.20. PtP Links - If system gain of offered radios can ensure requested link availability, is it acceptable to offer link with transmit power less than 25dBm?

Answer 2:

Please refer to Corrigendum n.1 to the tender dossier.

Question 3: Item 1.20. PtP Links - Is it acceptable to offer radio link with integrated antenna and with gain less than 21 dBi?

Answer 3:

Please refer to corrigendum n.1 to the tender dossier.

Question 4: Item 1.20. PtP Links - Is it acceptable to offer radio links based on DC power supply?

Answer 4:

Please refer to corrigendum n.1 to the tender dossier.

Question 5: Item 1.20. PtP Links - Is it acceptable to offer equipment that meet latest release of safety related to EN 60950-1:2006?

Answer 5:

Please refer to corrigendum n.1 to the tender dossier.

Question 6: From the document “Annex II+III: Technical Specifications + Technical Offer, Page 2, Item 1.1 - AFIS System, Topic 7, It is requested the following: “AFIS system must have minimum one operational reference of a Database with fingerprint biometrics records, operational in the EU for the, at least last five years.” Would it be acceptable as a reference for this item, the participation of a company with a legal office located in Europe, projects outside the European continent (USA and Latin America for example) with much larger databases than expected for this contract (for example 1 database reaching out 160 million people enrolled)?

Answer 6:

Requirements related to the AFIS System clearly state that the database which serves as operational reference must be operational in the EU. Databases which are operational outside the EU, regardless of their size, may therefore not be used as reference.

Question 7: The company AAA, located in Portugal, is under the parent organization BBB, located in Brazil, which is also a parent organization of CCC, also located in Brazil, and DDD, located in the USA. AAA will be responsible for replying for this bid and intends to use DDD and CCC for references. Is there any restriction for this participation?

Answer 7:

As foreseen in section “16 – Selection criteria” of the contract notice it is possible for an economic operator to rely on capacities of other entities. The dedicated paragraph - “Capacity-providing entities” - expressly foresees that “*Such entities [...] must respect the same rules of eligibility and notably that of nationality as the economic operator relying on them [...]*”.

The contract notice further details the rule of nationality in its Section “8 - Eligibility and rules of origin”. It details therein that participation is opened to entities which are “[...] *effectively established in a Member State of the European Union, or in a eligible country or territory as defined under the Regulation (EU) No 236/2014 establishing common rules and procedures for the implementation of the Union’s instruments for external action (CIR) for the applicable instrument under which the contract is financed.*” Please refer to clarification n.1 to the tender dossier, where eligible countries are listed.

Question 8: From the document “Annex II+III: Technical Specifications + Technical Offer, Page 5, Item 1.1 - AFIS System, Topic 22, It is requested the following specification: “Automatic Correction of Error (ACE). May EU Delegation to Bosnia and Herzegovina give a detailed description of what is expected in the requirement Automatic Correction of Error (ACE)?

Answer 8:

Pre-search functionality for detecting potential sequence errors, and attempts correction.

Question 9: From the document “Annex II+III: Technical Specifications + Technical Offer, Page 5, Item 1.1 - AFIS System, Topic 23, It is requested the following specification: “Incorrect Candidate Elimination (ICE). May EU Delegation to Bosnia and Herzegovina give a detailed description of what is expected in the requirement Incorrect Candidate Elimination (ICE)?

Answer 9:

Post-search functionality doing a more detailed matching of the candidate against the most likely results.

Question 10: Based on the following requirement: “The fingerprint matching system shall not use any third party database.” May EU Delegation to Bosnia and Herzegovina give more details about what is considered a third party database? If possible, please provide some examples to illustrate

Answer 10:

Whatever database is used, it has to be offered as an integral part of the AFIS product. Any product that is not integral part of the AFIS, that has to be managed through the external software tools, that can generate limitation in implementation of functional requirements, that has independent licensing which can cause expenses during implementation period, during or after warranty period, is not acceptable.

Question 11: In the ANNEX II + III: TECHNICAL SPECIFICATIONS + TECHNICAL OFFER document, on Item 1.1 AFIS system, (page 3) it says: “AFIS system must have minimum one operational reference of a Data Base with fingerprint biometrics records, operational in the EU for the, at least last five years.” Can we use our reference, which is for an EU project that was not completed in a Member State of the European Union, but rather completed in a country covered by the Instrument for Pre-Accession Assistance (IPA) by the financial contribution of the EU (for instance, an EU – IPA project in Turkey)?

Answer 11:

Database operational in a country covered by IPA financial contribution of the EU may not be accepted as reference. Please refer to answer 6.

Question 12: In the ANNEX II + III: TECHNICAL SPECIFICATIONS + TECHNICAL OFFER document, on Item 1.5 Fingerprint scanner (page 30) you are limiting the Scanner size to max. 150mm x 135mm x 30mm; and Weight to max. 420g. Why are these limits for? It looks like the definition of a specific product of a specific vendor. Why not we can offer some other product which is beyond these size and weight limits but of much better quality and performance for live scanning?

Answer 12:

Please refer to Corrigendum n.1 to the tender dossier.

Question 13: In the document “7 Technical Specifications of Biometric Identification System in ISM modif proposal_fianl LH qc.docx” in item 1.1 there is a sentence: “Technical Documentation: Reference Document: “Technical Specification of AFIS system Implementation ” Remark: Bidders are required to meet all requirements stated in the document "Technical Specification of AFIS System Implementation ". Since there is document in the tender documentation “7 Technical Specifications of Implementation of Biometric Identification System in ISM after qc” we assume that it is the mentioned reference document and not “Technical Specification of AFIS system Implementation”. Please confirm that the “7 Technical Specifications of Implementation of Biometric Identification System in ISM after qc.docx” is the reference document.

Answer 13:

We confirm that the reference document, i.e bearing the title “Technical Specification of AFIS System Implementation” is indeed to be found in the tender documentation under the name “7 Technical Specifications of Implementation of Biometric Identification System in ISM after qc”.

Question 14: In the document “Technical Specifications of Biometric Identification System in ISM modif proposal_fianl LH qc.docx” in item 1.19 there is a sentence “...it will work in the offline mode described in the document: “Technical Specification of AFIS system Implementation”. Please confirm that above mentioned sentence is supposed to state the following ““...it will work in the offline mode described in the document: 7 Technical Specifications of Implementation of Biometric Identification System in ISM after qc.docx””

Answer 14:

Please refer to answer 13.

Question 15: Who bears the costs of delivery of equipment to the diplomatic and consular mission of BiH in the world, for which it is planned to deliver equipment? It is stated that diplomatic mail will be used for these purposes. Are the bidders authorized to use diplomatic mail to send the equipment?

Answer 15:

The Ministry of Foreign Affairs is responsible for bearing the cost of delivery of equipment to the diplomatic and consular mission of BiH in the world.

Please refer to Corrigendum n.1 to the tender dossier.

Question 16: In the document, “Technical Specifications of Implementation of Biometric Identification System in ISM after qc.docx” in item 8.2 AFIS system there is a sentence: “... All necessary licenses for the AFIS system at DR site must be included in the offer. while in document “7 Technical Specifications of Biometric Identification System in ISM modif proposal_fianLH qc.docx” that sentence does not exist. Please confirm that procurement of licenses for the AFIS system at DR site is not the subject of this tender.

Answer 16:

Procurement of licenses for the AFIS system at DR site is not the subject of this tender.

Please refer to Corrigendum n.1 to the tender dossier.

Question 17: Considering that IT equipment manufacturers meet the requested specifications but don't have exact info in datasheets, is it acceptable to provide an official statement from the manufacturer for these cases that they confirm that their equipment fulfils all the requirements? The offered equipment fully complies with requested specifications but some info is confidential and they don't have that info in datasheets available on manufacturers web site.

Answer 17:

Official statement of the manufacturer providing details demonstrating that the equipment offered meets the requested specifications will be accepted when submitted with the offer, and complementing datasheets, but only for technical specifications not exactly stated in datasheets.

Question 18: Item 1.2, 1.3 and 1.4 - Having in mind that most manufacturers have replaced separate microphone and headphone jacks with one universal input, to increase competitiveness, please consider to change request in specification, from:

- Sound card – min. HD Audio with integrated speakers (1 x Microphone jack, 1 x Headphone/ Microphone jack) To
- Sound card – Audio with integrated speakers and min. 1 Universal Audio Jack for headphones

Answer 18:

Please refer to Corrigendum n.1 to the tender dossier.

Question 19: Item 1.2, 1.3 and 1.4 - To increase competitiveness, please consider changing this request in specification, from:

- Security - Discrete TPM 2.0, TCG Certified, Kensington Lock
- To
- Security - Discrete TPM 2.0, Kensington Lock or equivalent

Answer 19:

Please refer to Corrigendum n.1 to the tender dossier.

Question 20: Item 1.6 – Document reader

To increase competitiveness, please consider to change request in specification, from:

- Device native, Twain, PC/SC, BioAPI 2.0, AssureID
- To
- Device native or Twain, PC/SC, BioAPI 2.0, AssureID

Answer 20:

Please refer to Corrigendum n.1 to the tender dossier.

Question 21: Item 1.7 – UPS

To increase competitiveness, please consider to change request in specification, from:

- Input voltage range for main operations: 150 - 290 V
- To
- Input voltage range for main operations: 150 - 290 V (+/- 4%)

Answer 21:

Please refer to Corrigendum n.1 to the tender dossier.

Question 22: Item 1.7 - UPS

Please change request in specification, from:

- Input Connections: min. (4) Schuko CEE 7 (or corresponding according to delivery region)

To

- Output Connections: min. (4) Schuko CEE 7 (or corresponding according to delivery region)

Answer 22:

Please refer to Corrigendum n.1 to the tender dossier

Question 23: Item 1.12 – Converged IT infrastructure platform

In the document “7 Technical Specifications of Biometric Identification System in ISM modif proposal_fianl LH qc.docx” in item 1.12 – “Converged IT infrastructure platform“ the specification states: Solution can be deployed as a stretched cluster with Zero RTO. Most Converged IT infrastructure platforms use software defined storage with synchronous replication as underlying technology for storing data. With synchronous replication Zero RPO – Recovery Point Objective can be achieved. In case of host failure, a virtual machine must be restarted on another host which is a process that in most cases takes few seconds.

In order to enhance competitiveness, please revise the specification from:

- Solution can be deployed as a stretched cluster with Zero RTO

To

- Solution can be deployed as a stretched cluster with RTO – Recovery Time Objective in seconds.

Answer 23:

Please refer to Corrigendum n.1 to the tender dossier.

Question 24: Item 1.19 – Mobile set

To increase competitiveness, please consider to change request in specification, from:

Notebook:

- 1xRJ45 port, min 6 USB ports +additional USB extender or 3 USB ports + additional USB extender.

To

- 1xRJ45 port, min 6 USB ports with or without additional USB extender

Answer 24:

Please refer to Corrigendum n.1 to the tender dossier.

Question 25: Is it acceptable to change the banking details in the period between notification of award and signing the contract?

Answer 25: Yes, that is acceptable.
