

## **SERVICE PRIOR INFORMATION NOTICE**

### **Contract title**

**Support to Social service providers and enhancement of monitoring capacities**

### **Location Bosnia and Herzegovina**

**1. Publication reference**

EuropeAid/136085/DH/SER/BA

**2. Procedure**

Restricted

**3. Programme title**

IPA 2011

Support to Social service providers and enhancement of monitoring capacities

**4. Financing**

BGUE-B2014-22.020200-C8-ELARG DELBIH

**5. Contracting Authority**

European Union represented by the European Commission on behalf of and for the account of  
Bosnia and Herzegovina - direct management

**6. Nature of contract**

Global Price

**7. Contract description**

This project will provide technical assistance to IT department of MHRR to: improve the internal databases used for reporting on human rights of refugees and displaced persons; to create various forms of tailor-made reports; create a web application for making the information available on the website of the Ministry; optimize data collection and improve IT the business processes.

With regard to the social service providers the project will provide Technical Assistance to BiH authorities in revising the existing secondary legislation and drafting the missing bylaws and regulations, provide trainings for capacity-building of local authorities, design community-based social inclusion initiatives in line with the identified local needs.

**8. Indicative budget**

2.200.000 EUR

**9. Intended timing of publication of the contract notice**

August 2014

**10. Additional information**

N/A

## **11. Legal basis<sup>1</sup>**

Council Regulation (EC) No 1085/2006 of 17th July 2006 establishing and Instrument for Pre-Accession Assistance (IPA)

### **Remarks:**

There must be a minimum period of 30 calendar days between the publication of this prior information notice and the publication of the corresponding contract notice.

No applications or requests for information should be sent at this stage.

---

<sup>1</sup> Please state any specificity that might have an impact on rules on participation (such as geographic or thematic or long/short term).